



# FLEET CHARGE®

THE POWER TO CONTROL YOUR FLEET



# FLEET CHARGE®

## THE MOST POWERFUL CARD IN THE BUSINESS

We value our relationship with you and we understand your business.

Fleet Charge® gives you the power to purchase parts and service, and keeps you in control.



### WHAT'S IN IT FOR YOU

Fleet Charge is a purchasing program that provides instant guaranteed pricing, consolidated billing and instant credit at International Truck and IC Bus dealer locations for your parts and service purchases. Now it is easier to keep your trucks on the road and profits in your pocket.



### THE FLEET CHARGE CARD DELIVERS THESE BENEFITS AND FEATURES:

- ▶ Enrollment is easy — to obtain an application, go to [www.FleetCharge.com](http://www.FleetCharge.com) or talk to your local dealer today
- ▶ No enrollment fees or hidden costs
- ▶ Guaranteed pricing
- ▶ Instant credit recognition at over 600 International Truck and IC Bus dealer locations across the U.S., Canada and Puerto Rico
- ▶ Buy what you need — International® and All-Makes parts, service and labor
- ▶ Access to over 700,000 quality parts for your International and All-Makes fleet
- ▶ International All-Makes parts include a one-year unlimited mileage/limited warranty that also covers labor costs if completed by an International Truck or IC Bus dealer



KEEP YOUR FLEET UP AND RUNNING 24 HOURS A DAY/365 DAYS A YEAR.

## PEACE OF MIND FOR YOU AND YOUR DRIVERS.

Breakdowns may be inevitable, but they don't have to be a disaster. EBS<sup>®</sup>, an exclusive optional service through the Fleet Charge<sup>®</sup> program, helps you and your drivers manage breakdowns easily and quickly.

- ▷ EBS, exclusive to Fleet Charge, is an optional breakdown service that can be added to your account at any time.
- ▷ A team of diligent Emergency Service Coordinators manages every repair for you.
- ▷ Do you have a National Tire program? EBS will coordinate tire purchases through your national account program upon request.
- ▷ Authorized contacts will be alerted at time of breakdown per your specifications.
- ▷ Nominal per incident fee, no annual fees.

## EBS IS THERE FOR YOU, WHEREVER YOU ARE.

International Truck and IC Bus dealers provide the parts and services you need at over 600 locations, as well as over 34,000 additional service providers. In addition, we offer convenient credit, guaranteed pricing and consolidated billing on your Fleet Charge statement throughout the International Truck and IC Bus dealer network.



## EBS FEATURES AND BENEFITS

### High-quality parts and service providers

- ▷ Toll-free access 24/7 to the EBS Control Center
- ▷ Access to comprehensive, up-to-date component data on All-Makes enables initial repair analysis
- ▷ Knowledge of your account specifications

### Repair options

- ▷ Prompt roadside repairs, when possible
- ▷ Towing arranged, if necessary
- ▷ Closest International Truck or IC Bus dealer or nearby service provider is alerted

### Cost control

- ▷ Consistent, guaranteed pricing with the use of your Fleet Charge card at all participating International Truck and IC Bus dealer locations
- ▷ Convenient credit; no need to wire funds or establish open accounts along your routes
- ▷ Audited part numbers and pricing
- ▷ Consolidated billing

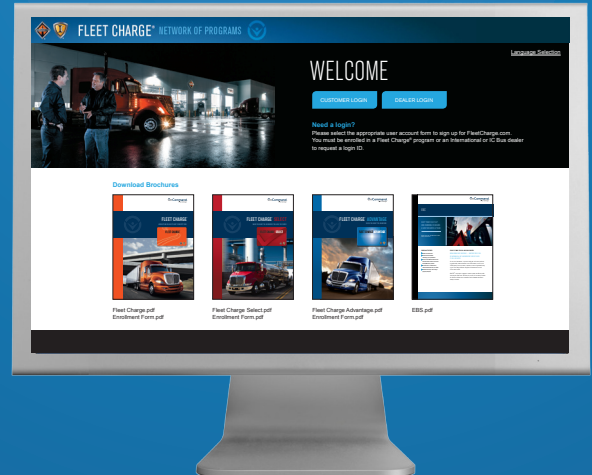
# ONLINE ACCOUNT MANAGEMENT

ACCESS YOUR COMPLETE UP-TO-DATE ACCOUNT SUMMARY — WITHOUT WAITING FOR PRINTED STATEMENTS BY MAIL.

## PUT YOURSELF IN CHARGE OF YOUR FLEET'S EXPENDITURES.

Fleet Charge® has powerful online account-management tools that help you track and control expenses, and better manage your fleet's parts and service purchases.

Visit [www.FleetCharge.com](http://www.FleetCharge.com) to free yourself from waiting for mailed statements, processing invoice copies and sorting through paper.



## FLEET CHARGE ONLINE 24/7 FEATURES AND BENEFITS

- ▶ Elimination of wait times for mailed statements and invoice copies
- ▶ Customer account summary with real-time information
- ▶ Current and historical information
- ▶ Ability to view credit line and actual credit available
- ▶ Ability to view unpaid and unbilled invoices (will bill at next cycle)
- ▶ Daily invoice updates
- ▶ Invoice approval and dispute capability
- ▶ Invoice look-up and search tool
- ▶ View authorized transactions instantly
- ▶ Ability to view recent payment history
- ▶ Corporate and location-specific summary billing information
- ▶ Custom report available for download to part-level detail
- ▶ Part look-up feature

## CUSTOM, CURRENT ACCOUNT SUMMARIES ARE AT YOUR FINGERTIPS.

Fleet Charge Online allows you to manage your company's information, at your convenience. That's real-time made rewarding.

For more information, visit [www.FleetCharge.com](http://www.FleetCharge.com), contact Fleet Charge at (800) 323-4284, or speak with your local International Truck or IC Bus dealer.



# HOW TO APPLY

THE FLEET CHARGE APPLICATION PROCESS IS SIMPLE.

1

Complete the Fleet Charge application and submit it to your sales representative or fax/mail it to Fleet Charge as stated on the top of the application.

2

Once the application is approved, you will receive a welcome letter, a Fleet Charge card, and instant credit recognition at all of our International Truck and IC Bus dealer locations.

3

Start using your Fleet Charge card immediately.

## BILLING AND PAYMENT METHODS ARE YOUR CALL

When you apply for Fleet Charge, you choose how you would like to be billed and how you will pay.

Fleet Charge transactions are billed daily, weekly or biweekly. Choose to receive your billing statements by:

- ▷ E-mail
- ▷ Online at [www.FleetCharge.com](http://www.FleetCharge.com)
- ▷ Standard mail

Select a card option to meet your needs:

- ▷ Dealer-held cards
- ▷ Customer or corporate-held cards

Pay your Fleet Charge statement by check or electronic funds transfer. Payment is made out to "Fleet Charge," not to your International Truck or IC Bus dealer.

## FLEET CHARGE CUSTOMER SERVICE – CALL (888) 678-0550

- ▷ Answers billing questions
- ▷ Resolves transaction disputes
- ▷ Performs account changes and updates
- ▷ Answers Fleet Charge online questions, including password resets and helps with logon IDs
- ▷ Issues new or additional cards

## APPLY TODAY

Ask your dealership sales representative to answer any questions you have about the Fleet Charge program and to explain how it can help you grow and manage your business, or call the Fleet Charge Corporate Office at (800) 323-4284.

## APPLIES TO PARTS AND SERVICES





**NAVISTAR**<sup>®</sup>

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